



Disclaimer,

Trans Global Logistics UK Ltd is a transportation & Logistics company, we act in good faith and without prejudice when acting on behalf of any client.

Imported Vehicles cannot be driven in the UK till fully complying with the UK Vehicle Motor Standards. Vehicle cannot be collected directly from port.

Trans Global Logistics UK Ltd will not take any responsibility if the vehicle is driven on a UK road without the Legal Motor Documentation.

We may from time to time employ 3rd party operators to act on our behalf, we ensure that these 3rd party operators work to our own professional approach to business, however we cannot guarantee this level all the time, and we cannot be held responsible for a 3rd party not operating to our high levels of professionalism.

Our main aim is to provide a Transportation service which is beyond our customers' expectations.

We aim to keep all our customers informed of any problems and changes that may occur during the shipping process, and act only with the agreement of the customer. Trans Global Logistics UK Ltd is not taking any responsibilities for incorrect information, any charges for detention, demurrage, quay rent or storage fees, taxes and duties that might be applicable.

We cannot be held responsible for any losses through Fire & Theft or damage of any cargo whilst in the possession of a 3rd party operator and strongly recommend that Marine insurance be taken out by our customers when booking Ocean shipping. If any claims are made for a cargo during inland transportation the claim must be processed through the 3rd Party insurance directly with the 3rd party and not through Trans Global Logistics UK Ltd.

All claims for Marine Insurance must go back to the 3rd Party and not through Trans Global Logistics UK Ltd.

Trans Global Logistics UK Ltd, ensure through due diligence that our 3rd party Transporters (Land Transport) have adequate insurance for the transport of our customers cargo within UK & EU.

Trans Global Logistics UK Ltd, takes no responsibility for any cargo not insured for shipment.

CANCELLATION POLICY (2022/2023) REVISED

Please be advised Trans Global Logistics UK Ltd Cancellation Policy
Any Transport Cancellation in UK / EU will be charged as follows:

Cancellation before 72 hours - no charge
Cancellation 72hours to 24hrs prior -£150.00
Cancellation 24hrs and less - Full cost of dead freight

Shipping Cancellations RORO & Container

Cancellation up to 5 days prior to shipping at UK port -50% of full freight
Cancellation up to 72 hours prior shipping at UK port - 75% of full freight
Cancellation up to and over 48 hours at UK port - 100% full dead freight

Any cancellation must be received in writing.

Please ensure that you carefully read our T&C'S and all documentation with regards your shipment.

Signed

Customer Name _____

Customer Signature _____

Date _____